



PRODUCT WARRANTY

Bartlett Blinds warrants that the blind will not fail as a result of any fault in the manufacture of the fabric or the fabrication of the blind and components.

Bartlett Blinds will replace free of charge any component of your Bartlett Blind which has failed to provide satisfactory service for a period of 5 years from the date of manufacture, for Canvas, Mesh and Acrylic blinds, 2 years for clear or tinted plastic blinds. For commercial applications a limited one year warranty will be applied.

This warranty which is offered in addition to any warranty required by law, is offered subject to the following:

- a. Proof of purchase can be demonstrated detailing invoice number generated when purchased and the blind is made available to Bartlett Blinds for inspection.
- b. The warranty does not apply if the defect is caused by misuse, neglect or abuse of the blinds or if the defect is caused by wind or weather damage.
- c. Bartlett Blinds reserves the right to determine if a defect has been caused by wind or weather damage.
- d. In the event of a defect occurring during the warranty period, Bartlett Blinds may, at its absolute discretion, either repair or replace the defective blind on a prorata basis.

e. This warranty does not cover what Bartlett Blinds would consider to be normal wear and aging of the blind and components.

f. Bartlett Blinds will not be liable under the warranty for any matter other than the repair and replacement of the defective blind.

g. For commercial applications a one year warranty will apply if the blind is used in conditions equivalent to normal domestic situations.

h. If conditions for commercial application are uncertain, clarification from Bartlett Blinds should be sought and a determination on warranty will be issued.

Claims against this warranty are to be made directly to Bartlett Blinds.

This document should be read in conjunction with the Bartlett Blinds Care & Handling Instructions.